



ADDENDUM N. 2

“Information Technology Outsourcing Services”

TSC RFP 19-03

The following changes are hereby incorporated into the Request for Proposal “Information Technology Outsourcing Services” All proposal’s statements submitted for consideration shall be bound by the information contained in this addendum.

***Item Section and Description**

Item #1. Section 7. Description of Services. Letter A. Scope of Services. Addition: The following services has been included as part of the scope of work. A new service/operational area has been added as follow:

V. Cyber Security Management

- IT Security and Risk Management
- IT Cyber Security Monitoring
- Information Security Officer Function
- Texas Administration Code (TAC) 202 Reporting and Compliance
- End User Awareness Training
- Incident Response Process and Procedures
- Event Monitoring and Reporting
- Risk Assessment
- Annual Review

Item#2. Section 7. Description of Services. Questionnaire. Addition: The following question has been added as follow:

Question 14. Describe your company/firm’s experience and philosophy towards IT service management methodologies such as ITIL, COBIT etc.

Item#3. Exhibit A. Revision: A revised pricing form has been included in this addendum dated 12/06/2018. This form supersedes any other pricing form previously issued.

Exhibit A
PRICING FORM
Revised 12/06/2018

Note: Mark outside of envelope, Proposal For:

“Information Technology Outsourcing Services”
TSC RFP 19-03

In submitting this proposal, I agree:

1. To hold price open for a period of ninety (90) days after the opening date.
2. To enter into and execute a Purchase order/contract with the Texas Southmost College, if awarded on the basis of the proposal, and to furnish Bonds if required, in accordance with the owner’s requirements and instructions.
3. To accomplish the work in accordance with the statement of work, description of services, and other terms provided including labor, supplies, and materials necessary.

Respondents are not required to propose on all areas and may choose to propose on areas that best align with their expertise and service portfolio only.

The College reserves the right to select multiple providers and take some areas in-house in negotiation with the selected Respondent(s).

Area	Monthly Fee
I.Technology Leadership and Management Services/Support	\$
II.Network and Infrastructure Services/Support	\$
III.ERP and Enterprise Applications Services/Support	\$
IV.End User Services/Support	\$
V.Cyber Security Management	\$

Respondents should include all anticipated charges to be associated to the performance of these services including but not limited to labor, supplies, and all equipment and materials needed.

ACKNOWLEDGEMENT OF ADDENDA

Respondent acknowledges receipt of the following addenda to the captioned RFP (initial if applicable):

Failure to properly acknowledge addenda may result in disqualification.

Addendum # _____ Initials: _____

Addendum # _____ Initials: _____

Addendum # _____ Initials: _____

In submitting this proposal, I certify that _____ (Name of Individual/Firm) has not been found guilty in a judicial or state administrative insurer proceeding for unfair business practices within the year preceding the date of this statement.

I further certify that I, or any officer of _____ (name of individual/firm), has not served within the past years as an officer of another company which has been found guilty in a judicial or state administrative insurer proceeding of unfair business practice.

Respectfully submitted,

By: Signature and Title

Firm

Date

Address

City

State

Phone Number

Email address